



City of McKinney Press Release

FOR IMMEDIATE RELEASE

Planned work causes temporary outage for city government building phone, computer systems

All 9-1-1 calls will be covered during temporary outage

McKINNEY, TEXAS (May 11, 2010) – On Sunday, May 16, electrical work conducted at the Public Safety Building in McKinney will affect the function of city computer and phone systems. An outage of those systems is anticipated to last no more than 12 hours, from 8 a.m. to 8 p.m. All 9-1-1 emergency calls will be answered and responded to as usual.

This pertains only to some computers and phones operated within city government buildings, and resident phones and computers will not be affected by this project.

Due to lack of access to databases and computerized operating systems, the Hall Memorial Library will be closed on Sunday, May 16. The John and Judy Gay Library is usually closed on Sunday and will remain so that day.

Some city Web sites will also not function during the outage. These include the library catalog system, the McKinney Performing Arts Center (MPAC) ticketing site, the site to register for classes and programs given by the Parks, Recreation and Open Space department, and the online payment systems for the municipal courts and utility billing systems. Residents will not be able to buy MPAC tickets, register for parks classes, or pay bills for their water services or courts fees only during the outage on Sunday. All systems are anticipated to be up and running as usual on Monday, May 17.

This work project originally scheduled for April 18 was postponed due to unforeseen technical issues that have since been resolved. The end result will provide an upgrade to the Public Safety radio system for both the Police and Fire Departments for improved communication functions for first responders. Many hours of preparation for this project ensures that the upgraded systems will not require another such outage in the future.

The city's non-emergency Police and Fire phone number, 972-547-2700, will be operational during the outage on Sunday. In addition, city phones at buildings other than the Public Safety Building should be in working order, and the McKinney Web site, www.mckinneytexas.org, will be functioning normally.

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About McKinney

McKinney, Texas, is unique by nature. As one of the fastest-growing cities in the U.S., McKinney has a current population of 126,500. Incorporated in 1848, the city is located 30 miles north of Dallas and is the county seat of Collin County. McKinney offers rolling hills, lush trees, a historic downtown square and unique neighborhoods and developments, and it was recently ranked as one of the Top 10 Best Places to Move by Forbes Magazine. Visit the city's Web site at www.mckinneytexas.org.

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