

Section II. – Notice to the Public

Title VI of the Civil Rights Act

The City of McKinney hereby gives public notice that it is the City's policy to assure full compliance with Title VI of the Civil Rights Act of 1964, the Civil Rights Restoration Act of 1987, and related statutes and regulations in all programs and activities related to Transit Services that are funded in whole or in part with federal financial assistance. Title VI requires that no person shall, on the grounds of race, color, sex or national origin be excluded from the participation in, be denied the benefits of, or be otherwise subjected to discrimination under any transportation activity for which the City of McKinney receives federal financial assistance.

Effective Communication: The City will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in the City's programs, services, and activities related to Transit Services that are funded in whole or in part with federal financial assistance, including qualified sign language interpreters, documents in Braille, and other ways of making information and communications accessible to people who have speech, hearing, or vision impairments.

Modifications to Policies and Procedures: The City will make all reasonable modifications to policies and programs related to Transit Services that are funded in whole or in part with federal financial assistance to ensure that people with disabilities have an equal opportunity to enjoy all such City programs, services, and activities. For example, individuals with service animals are welcomed in City offices, even where pets are generally prohibited.

Any person who believes they have been aggrieved by an unlawful discriminatory practice under Title VI regarding the provision of Transit Services has a right to file a formal complaint with the City of McKinney. Any such complaint must be in writing and filed with the City of McKinney City Manager's Office within one hundred eighty days following the date of the alleged discriminatory occurrence. Title VI Discrimination Complaint forms may be obtained from the City of McKinney at no cost to the complainant at: <https://www.mckinneytexas.org/155/Housing-Community-Development>, by calling 972-547-7560 or emailing CollinCountyTransit@McKinneyTexas.org.

Alternatively, Title VI complaints can be filed with the Federal Transit Administration online at:

<https://www.transit.dot.gov/regulations-and-guidance/civil-rights-ada/file-complaint-fta>.

In the further alternative, Title VI complaints can be filed with the Federal Transit Administration at the following address:

Federal Transit Administration
Office of Civil Rights
Attention: Complaint Team
East Building, 5th Floor – TCR
1200 New Jersey Avenue, SE
Washington, DC 20590

To request additional information on Title VI obligations, please contact Shirletta Best, Title VI Coordinator.

P.O. Box 517
222 N. Tennessee St.
McKinney, Texas 75070
CollinCountyTransit@McKinneyTexas.org

The **City of McKinney**'s Notice to the Public is posted in the following locations:

- Agency website [www.mckinneytexas.org]
- McKinney City Hall Public Areas
- City Secretary's Office
- Department of Human Services
- Department of Housing and Community Development
- Department of Public Safety

Title II of the Americans with Disabilities Act of 1990

In accordance with the requirements of Title II of the Americans with Disabilities Act of 1990, the City of McKinney will not discriminate against qualified individuals with disabilities on the basis of disability in the City's transportation related services, programs, or activities.

Employment: The City does not discriminate on the basis of disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under Title I of the Americans with Disabilities Act (ADA) related to Transit Services.

Effective Communication: The City will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in the City's transportation related programs, services, and activities, including qualified sign language interpreters, documents in Braille, and other ways of making information and communications accessible to people who have speech, hearing, or vision impairments.

Modifications to Policies and Procedures: The City will make all reasonable modifications to transportation related policies and programs to ensure that people with disabilities have an

equal opportunity to enjoy all City transportation related programs, services, and activities. For example, individuals with service animals are welcomed in City offices, even where pets are generally prohibited.

Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a City transportation related program, service, or activity, should contact the office of the ADA Coordinator by phone at 972-547-2694 or by email at Contact-ADAcompliance@McKinneyTexas.org, as soon as possible but no later than 48 hours before the scheduled event.

The ADA does not require the City to take any action that would fundamentally alter the nature of its programs or services, or impose an undue financial or administrative burden.

Complaints that a transportation related program, service, or activity of the City is not accessible to persons with disabilities should be directed to the office of the City of McKinney's ADA Coordinator by phone at 972-547-2694 or by email: Contact-ADAcompliance@McKinneyTexas.org.

The City will not place a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids/services or reasonable modifications of policy, such as retrieving items from locations that are open to the public but are not accessible to persons who use wheelchairs.