



City of McKinney

Non-Discrimination Internal Policy

In accordance with the requirements of Title II of the Americans with Disabilities Act of 1990, the City of McKinney will not discriminate against qualified individuals with disabilities on the basis of disability in the City's transportation related services, programs, or activities.

The City shall not:

- on the basis of disability, deny to an individual the opportunity to use the general public transportation service, if the individual is capable of using that service.
- require an individual with a disability to use designated priority seats, if the individual does not choose to use these seats.
- impose special charges, not authorized by this part, on individuals with disabilities, including individuals who use wheelchairs, for providing services required by this part or otherwise necessary to accommodate them.
- require that an individual with disabilities be accompanied by an attendant.
- refuse to serve an individual with a disability because the entity's insurance company increases rate or denies insurance coverage because of passengers with disabilities.
- refuse to provide service to an individual with disabilities solely because the individual's disability results in appearance or involuntary behavior that may offend, annoy, or inconvenience employees of the entity or other persons.
- If an individual with a disability was denied service, the individual had the opportunity to appeal the service suspension and present information demonstrating that previous issues have been resolved or present options to mitigate problems, so their service can be reinstated.